

SAN DIEGO COUNTY
REGIONAL AIRPORT AUTHORITY

P.O. BOX 82776, SAN DIEGO, CA 92138-2776
619.400.2400 WWW.SAN.ORG

Date: October 29, 2010

To: Distribution

Subject: Aircraft Noise Complaint Report – September 2010

A copy of the noise complaints received by Airport Noise Mitigation at San Diego International Airport for the month of September 2010 is submitted for your information. This report is required as a condition of the Airport Noise Variance and is submitted to local and state agencies.

This report includes:

- Aircraft Noise Complaint Log
- Aircraft Noise Complaint Callers' Location Map
- Aircraft Noise Complaint Distribution by Neighborhood
- Aircraft Noise Complaint Distribution by Household
- Aircraft Noise Complaint Distribution by Time of Day
- Aircraft Noise Complaint Distribution by Aircraft Type
- Aircraft Noise Complaint Distribution by Cause

Comparative Charts:

- Year-to-Date Aircraft Noise Complaint Statistics by Neighborhood
- Monthly Aircraft Noise Complaints (2007 – September 2010)
- Annual Aircraft Noise Complaints (2007 – September 2010)

Threats against aircraft are taken seriously and will be reported to the appropriate federal law enforcement agency. Complaints containing profanity or insinuation of threat to Airport Authority or affiliated staff will not be included in this log.



Dan Frazee
Director, Airport Noise Mitigation

Enclosures

DF/rja



SAN DIEGO
INTERNATIONAL
AIRPORT

Aircraft Noise Complaint Report
October 29, 2010
Page Two

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Airport Noise Advisory Committee



Airport Noise Mitigation Aircraft Noise Complaint Log September 2010

Event Date & Time Neighborhood City, State Zip Code	Comments	Resolution Comments
9/01/2010 @ 1540L Point Loma San Diego, CA 92106	Hello, my aircraft noise complaint, the aircraft went over at about 3:40 this afternoon. I'd say it crossed more or less Slivergate and Dupont, which is way away from any normal noise abatement pattern, and I'd appreciate a call from staff about it. Thank you very much, bye.	Caller was informed of Air Traffic Control procedures and that the operation was a non-runway heading missed approach on Runway 27.
9/01/2010 @ 1930L Ocean Beach San Diego, CA 92107	I would appreciate a phone call back regarding the flight patterns of jets that are continually making me unable to hear my phone conversations, television, and any business that I conduct at home. The time is 7:30 on Wednesday. Thank you.	Caller was informed of Air Traffic Control Procedures and that the aircraft followed all prescribed departure procedures.
9/02/2010 @ 0509L Famosa San Diego, CA 92107	Good morning, this morning, September 2nd, at 4:40 and again at 5:09 a.m., planes took off. Could you please call and tell me what airline they were? Thank you.	Explained that the operations were landings on Runway 09 by FedEx and UPS. Caller was informed that arrivals are permitted twenty-four hours a day.
9/02/2010 @ 0509L Famosa San Diego, CA 92107	My complaint is about two flights that flew over my house this morning, one at 4:40 and the next one at 5:09 a.m. Horribly loud, an infuriating way to start my day. Call me back.	Explained that the operations were landings on Runway 09; caller was informed of the Airport Use Regulations, Time of Day Restrictions, and that arrivals are permitted twenty-four hours a day.
9/02/2010 @ 0940L Golden Hill San Diego, CA 92102	Hello, this is about 9:40 a.m. on September 2nd, I'm calling to complain about the jets taking off to the east. They did it Monday, Tuesday, Wednesday, and it's Thursday, and they're taking off to the south, so they're going directly over my house, which is out of the area that they're supposed to be doing it, unless, I mean, if you guys are going to takeoff over my house, I'd really appreciate new sound-proof windows and insulation. Thank you very much, love to hear from you, bye.	Caller was informed of Air Traffic Control procedures and that the aircraft followed all prescribed Runway 09 departure procedures.



9/03/2010 @ 0439L
Famosa
San Diego, CA 92107

I would like to complain about two aircraft departing on Friday, September 3rd, in the early morning. The first aircraft took off at about 4:33 and the second aircraft at about 4:39 a.m. I live under the flight path in Point Loma and believe these two operators violated the noise curfew. Thank you.

Caller was informed that the operations were arrivals on Runway 09. Arrivals are permitted twenty-four hours a day.

9/03/2010 @ 0930L
Golden Hill
San Diego, CA 92102

I'm calling to complain about the jets taking off to the east, it's been going on, for some reason, all this week, and it's just because of the clouds, which is something that always happens. Anyway, they are also taking off to the south, so they're going right over my house, and I'm out of the area where they'll replace my windows and give me insulation to keep the noise away, so, I'd really appreciate it if you'd keep them from flying over my house here in Golden Hill, or I'd be glad to be included in the window replacement program. Talk to you later, bye.

Caller was informed of Air Traffic Control procedures and that the aircraft followed all prescribed Runway 09 departure procedures.

9/08/2010 @ 0438L
Loma Portal
San Diego, CA 92106

There was a curfew violation this morning, I'm sure someone else must have called it in as well, about 4:38 in the morning, Wednesday, September 8th. Give me a call back if you have any questions. It woke me up, so I don't know, maybe it woke someone else up too, bye.

Explained that the operation was a landing on Runway 09; caller was informed of the Airport Use Regulations, Time of Day Restrictions, and that arrivals are permitted twenty-four hours a day.

9/08/2010 @ 1002L
Ocean Beach
San Diego, CA 92107

At 10:02 a.m. on September 8th, a plane was way too low and way too loud, and way too far south, disturbing my peace, unacceptable.

Caller did not request a call back. The aircraft flew the prescribed runway heading departure.

9/10/2010 @ 0125L
Loma Portal
San Diego, CA 92106

I'd like to register a noise complaint, I was woken up at 1:25 a.m. on September 10th by a jet departing to the west, and since it was during Curfew, could you please give me a call, thank you, bye.

Caller was informed of the Airport Use Restrictions, Time of Day Restrictions, and that the aircraft was a Life-Flight departure that is exempt from the Curfew.

9/10/2010 @ 0630L
Ocean Beach
San Diego, CA 92107

What's with the freaking planes at 6:30 in the morning? Way too low, and way too loud. I'm very ill and I need my sleep. Can't you guys get a bye from not, fly right over people's homes?

Caller did not request a call back. The aircraft flew the prescribed runway heading departure.



<p>9/14/2010 @ 0415L Famosa San Diego, CA 92107</p>	<p>Does FedEx always land from the west at around four in the morning? What is the frequency of landings? Aren't landings usually from the east, except during low visibility and high wind conditions? Am I correct in assuming this is a matter of convenience for them, that it's a shorter taxi to parking distance? Any information that would help me prepare for the amount of noise I should expect at four in the morning is helpful, thank you.</p>	<p>Caller was informed of the Airport Use Regulations, Time of Day Restrictions, and that arrivals are permitted twenty-four hours a day. The aircraft followed all prescribed arrival procedures.</p>
<p>9/14/2010 @ 1115L Ocean Beach San Diego, CA 92107</p>	<p>Way too low, way too loud, and way too far south, 11:15 a.m., a silver and blue jet. This is getting ridiculous, can't even hold a conversation.</p>	<p>Caller did not request a call back. The aircraft flew the prescribed runway heading departure.</p>
<p>9/14/2010 @ 1120L Ocean Beach San Diego, CA 92107</p>	<p>Can you hear it? Can you hear it? I can't even talk on the phone because people can't hear me. They're too low, too far south.</p>	<p>Caller did not request a call back. The aircraft flew the prescribed runway heading departure.</p>
<p>9/14/2010 @ 1123L Ocean Beach San Diego, CA 92107</p>	<p>What's going on, man? You guys are going farther and farther south every minute, that's three in a row. Come on! Isn't there a law against this? This is out of control.</p>	<p>Caller did not request a call back. The aircraft flew the prescribed runway heading departure.</p>
<p>9/14/2010 @ 1135L Ocean Beach San Diego, CA 92107</p>	<p>It's now 11:35 a.m. and that's like five planes that have gone over my home. I'm recovering from a brain aneurysm, also known as a stroke. I cannot recover with this kind of noise. Please, please stop the madness.</p>	<p>Caller did not request a call back. The aircraft flew the prescribed runway heading departure.</p>
<p>9/14/2010 @ 2315L Pacific Beach San Diego, CA 92109</p>	<p>Hi, it is September 14th and at 11:15 p.m. a jet was sent over my house, heading east, low, climbing. I must admit, there haven't been as many lately, which I appreciate. I did see on the news where people are getting up in arms about the jets that are being sent out over Point Loma. Well, I understand that, because they live at the end of the runway, they have no reason to complain. I don't live at the end of a runway, I have every reason to complain. I should not be in a flight path in Pacific Beach, on Mount Soledad, doesn't make sense. So, that's my complaint, thank you, bye.</p>	<p>Caller did not request a call back. The aircraft was an "Early Turn" departure. The flight track will be sent to the FAA for evaluation.</p>
<p>9/15/2010 @ 1538L Point Loma San Diego, CA 92107</p>	<p>A very loud plane went over our house and woke me up and shook our building. It's 3:38 p.m., and it's September 15th, thank you.</p>	<p>Caller was informed of Air Traffic Control procedures and that the aircraft, a MD-80, flew the prescribed runway heading departure.</p>



<p>9/15/2010 @ 1802L Point Loma San Diego, CA 92106</p>	<p>I'm calling to report that a plane was flying well south of their flight path at about 6:02 p.m. on September 15th, thank you, goodbye.</p>	<p>Caller was informed of Air Traffic Control procedures and that the aircraft, a hushkitted B727, flew the prescribed runway heading departure.</p>
<p>9/15/2010 @ 1803L Point Loma San Diego, CA 92107</p>	<p>Yes, I'm complaining about a plane that came over Osprey Street at 6:03 p.m., about a minute of loud noise. This is one of many that have been heading out over this area lately. And that was at 6:03 p.m. on Wednesday, September 15th, thank you.</p>	<p>Caller was informed of Air Traffic Control procedures and that the aircraft, a hushkitted B727, flew the prescribed runway heading departure.</p>
<p>9/16/2010 @ 0410L Loma Portal San Diego, CA 92106</p>	<p>I have a noise complaint, very early in the morning a jet came in. I think it came from the west and landed. It flew very close to our house, woke me up. They're not supposed to fly at that time, so I'm kind of curious about what goes on and what recourses I have. I would appreciate it if you would give me a call back. I'd like to talk to someone about it, thank you very much.</p>	<p>Explained that the operation was a landing on Runway 09; caller was informed of the Airport Use Regulations, Time of Day Restrictions, and that arrivals are permitted twenty-four hours a day.</p>
<p>9/16/2010 @ 0426L Loma Portal San Diego, CA 92106</p>	<p>Good morning, I'd like to register a complaint, I was woken up by a jet departure westbound, out of Lindbergh Field at 4:26 a.m., on Thursday, September 16th. If this was a go-around or a missed approach then I don't require a call back, but if not, please give me a call, thank you.</p>	<p>Caller did not request a call back. The operation was a missed approach on Runway 27. Arrivals are permitted twenty-four hours a day.</p>
<p>9/16/2010 @ 0600L Ocean Beach San Diego, CA 92107</p>	<p>I live within the cone of extreme airflight noise. I am usually awakened at 6:30 a.m. with the barrage of flights. This morning there were two very noisy takeoffs between 4:00 and 4:30 a.m., another about 5:30 a.m., and another at 6:00 a.m. I see on the Flight Tracker that at least two of these were UPS and FedEx. I am wondering if they do not have to obey the curfew? Please respond to this question. I am seriously considering leaving the area and wonder if the early flights are going to continue, thank you.</p>	<p>Caller was informed that the operations were arrivals on Runway 09 due to weather. Arrivals are permitted twenty-four hours a day.</p>
<p>9/16/2010 @ 1415L Point Loma San Diego, CA 92106</p>	<p>Hi, it's 2:15 on September 16th, Thursday, and I'm just calling about a noise complaint of several planes that are flying well south of Narragansett Avenue, over Hugo Street. There's been a Southwest and jetBlue that were well, well, well south of Narragansett Street. Thank you, and very noisy, bye.</p>	<p>Caller was informed of Air Traffic Control procedures and that the aircraft flew the prescribed runway heading departure.</p>
<p>9/16/2010 @ 2320L Ocean Beach San Diego, CA 92107</p>	<p>I am in Ocean Beach and I feel like the planes are coming in my front door. What is going on? It's approximately 11:20 p.m. on Thursday, September 16th, thank you.</p>	<p>Caller did not request a call back. The aircraft followed all prescribed departure procedures.</p>



9/18/2010 @ 1900L
Ocean Beach
San Diego, CA 92107

A helicopter just flew over my house. I could see faces, that's way too low, way too far south, and an invasion of my privacy. I think something should be done, that's my opinion.

Caller did not request a call back. The aircraft was a San Diego Police Department helicopter.

9/21/2010 @ 1240L
Ocean Beach
San Diego, CA 92107

Hi, I live in Ocean Beach, and I wanted to complain about the changed flight path and the amount of planes flying overhead starting right, early in the morning. Within the first half hour there's just way too many planes, one after another, sometimes one every other minute, every two to three minutes. Also, I wanted to complain about the planes that are flying overhead after 10 o'clock at night, because they shouldn't be doing that, and I always hear one or two. So, please change the flight path so that it goes over the San Diego River and does not affect us so much in Ocean Beach, and please enforce the rules that planes should not be flying overhead late at night. Thank you, bye.

Caller did not request a call back. The aircraft flew the prescribed runway heading departure. The "Curfew" is at 11:30 p.m.

9/22/2010 @ 1827L
Ocean Beach
San Diego, CA 92107

Yes, I just had an airplane go over my house, they're not supposed to be this far south. It's 6:27 p.m. on Wednesday, September 22nd. What the hell is wrong with that guy? Thank you.

Caller was informed of Air Traffic Control procedures and that the aircraft, a hushkitted B727, flew the prescribed runway heading departure.

9/23/2010 @ 0416L
Famosa
San Diego, CA 92107

I'm calling about the planes that have been going all this week, pretty much. I've had three planes fly over my house at about 4:00 a.m., this morning, yesterday morning, and Tuesday morning, as well as flights that were taking off last night at about eleven, ten after eleven, and 11:15 p.m. Seems like you guys are starting to run flights all the time, it's aggravating.

Explained that the operation was a landing on Runway 09, caller was informed of the Airport Use Regulations, Time of Day Restrictions, and that arrivals are permitted twenty-four hours a day.

9/24/2010 @ 0411L
Ocean Beach
San Diego, CA 92107

Hello, I live in Ocean Beach and almost every night this week I have been woken up by a very loud, possibly very low flying plane around 4:15 a.m. This morning when I looked at the clock it was 4:11 a.m. I understand that the curfew states that planes can only fly from 6:30 a.m. to 11:30 p.m. Is this for takeoff and landing, or just takeoffs? I am assuming this plane is landing, since I cannot understand why anyone would choose to fly out at 4:00 a.m. I would like to file a complaint. I am used to the incessant airplane noise, but this one has made me jump out of sleep multiple times this week. Thank you for your time.

Explained that the operation is an arrival on Runway 09 by FedEx. Caller was informed that arrivals are permitted twenty-four hours a day.

<p>9/24/2010 @ 2142L Point Loma San Diego, CA 92107</p>	<p>At 9:42 p.m. a very loud jet flew over. Thank you for checking this out.</p>	<p>Caller was informed of Air Traffic Control procedures and that the operation flew the prescribed runway heading departure.</p>
<p>9/27/2010 @ 0733L Point Loma San Diego, CA 92107</p>	<p>Today at 7:33 a.m. a plane flew close and was loud.</p>	<p>Caller was informed of Air Traffic Control procedures and that the aircraft flew the prescribed runway heading departure.</p>
<p>9/27/2010 @ 0734L Point Loma San Diego, CA 92107</p>	<p>Also a loud plane at 7:34 a.m.</p>	<p>Caller was informed of Air Traffic Control procedures and that the aircraft flew the prescribed runway heading departure.</p>
<p>9/27/2010 @ 2139L Point Loma San Diego, CA 92107</p>	<p>At 9:39 p.m. a very loud jet.</p>	<p>Caller was informed of Air Traffic Control procedures and that the aircraft flew the prescribed runway heading departure.</p>
<p>9/29/2010 @ 0653L Point Loma San Diego, CA 92107</p>	<p>At 6:53 a.m. a loud jet.</p>	<p>Caller was informed of Air Traffic Control procedures and that the aircraft flew the prescribed runway heading departure.</p>
<p>9/29/2010 @ 1350L Loma Portal San Diego, CA 92106</p>	<p>I'm concerned about these planes that are going over one minute apart at my house. I've never had this before, the recent, I would say within the last year, and I'm concerned not about the noise, but the danger to my life. I don't know if you're interested in that, only noise, but you know, also these planes going over at 4:19 and 4:38 a.m. yesterday morning. I don't know why that's happening, they're coming in I guess. Anyway, I just want you to know it's very irritating to have this fear of a plane falling on my house because you're sending them off every minute. Bye.</p>	<p>Caller did not request a call back. The aircraft followed all prescribed procedures.</p>
<p>9/29/2010 @ 2233L Pacific Beach San Diego, CA 92109</p>	<p>Hello, it is September 29th and at 10:33 p.m. a jet came over headed east, low, climbing, and with all the windows open due to the hot weather, it was really loud. But, you guys have been so good, they hadn't been sending any over the last couple weeks. I was impressed, and very aware of it. So, this one tonight annoyed me, thank you, bye.</p>	<p>Caller did not request a call back. The operation was an "Early Turn" departure. The flight track will be sent to the FAA for evaluation.</p>



9/30/2010 @ 1135L
Point Loma
San Diego, CA 92107

It's 11:38 a.m. on Thursday, September 30th, and a few minutes ago, about 11:35 a.m., I had three deafening sounds, it sounded like the house was going to be bombed or something. Please call me back and let me know what's going on, thank you.

Caller was informed that there were no Lindbergh Field departures around the time reported.





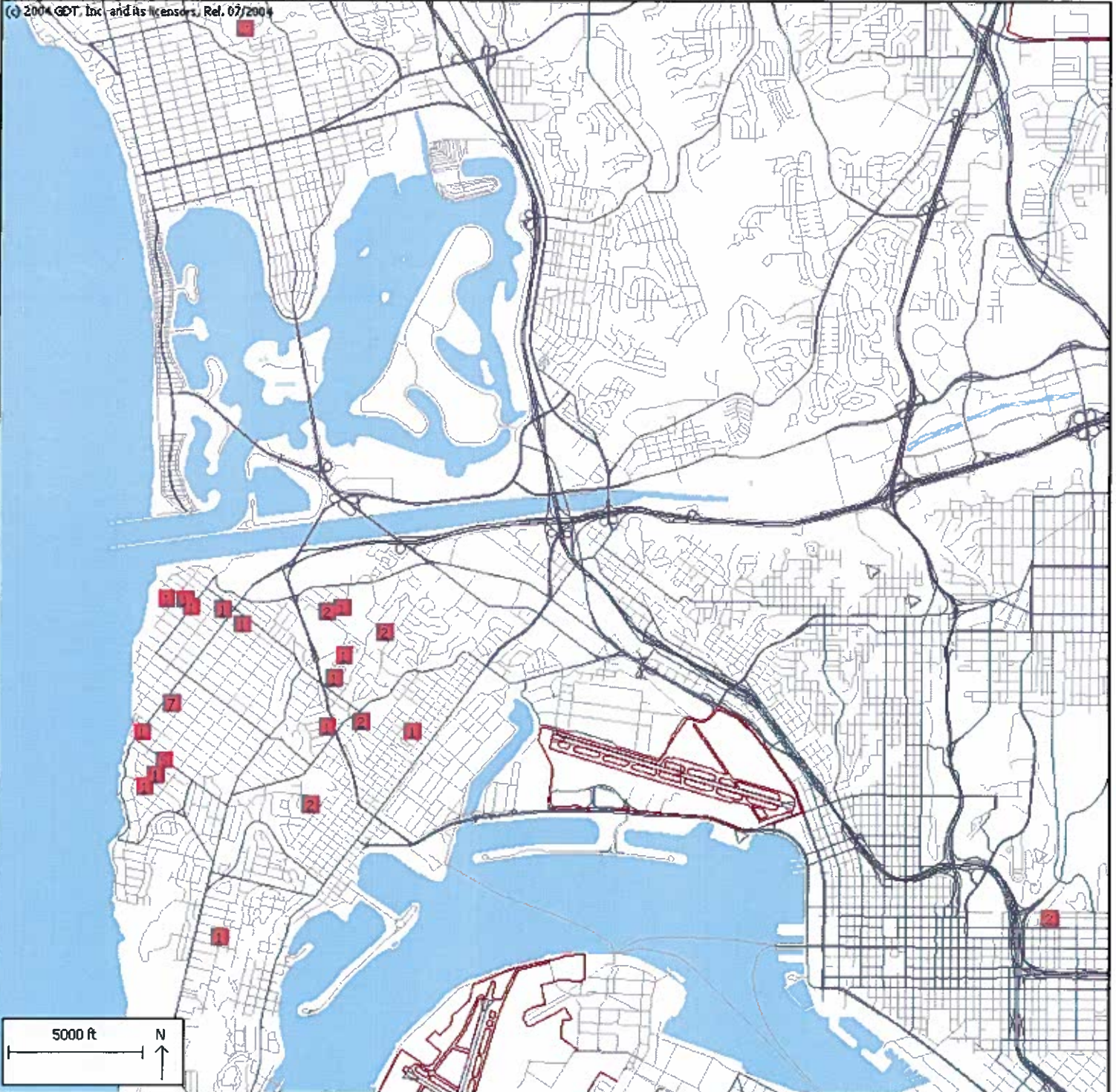
September 2010

Aircraft Noise Complaint Caller's Location in relation to
San Diego International Airport (SDIA)
22 Households; 38 Complaints



SAN DIEGO
INTERNATIONAL
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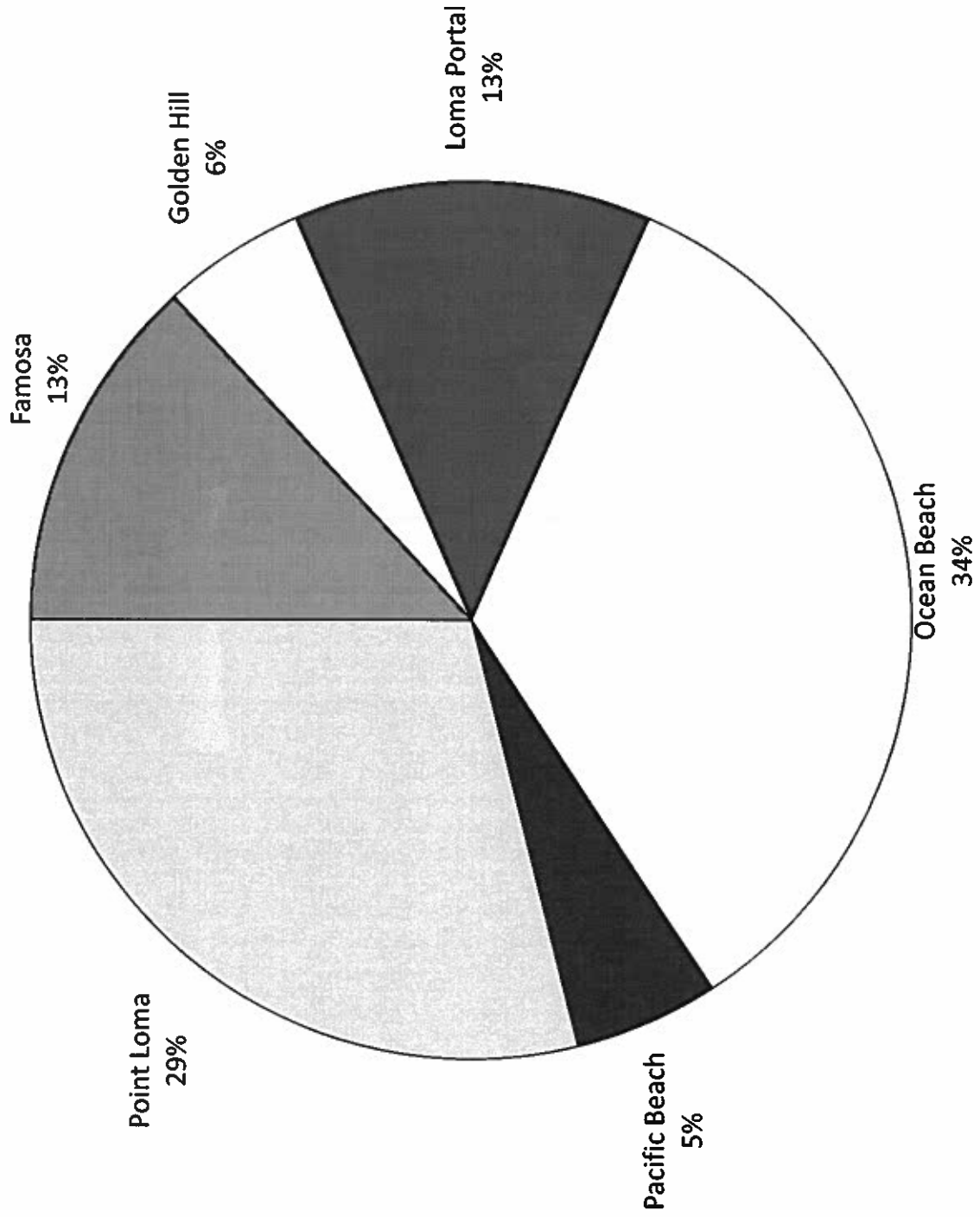
Aircraft Noise Complaint Distribution by Neighborhood



SAN DIEGO
INTERNATIONAL
AIRPORT

September 2010

TOTAL CALLS: 38



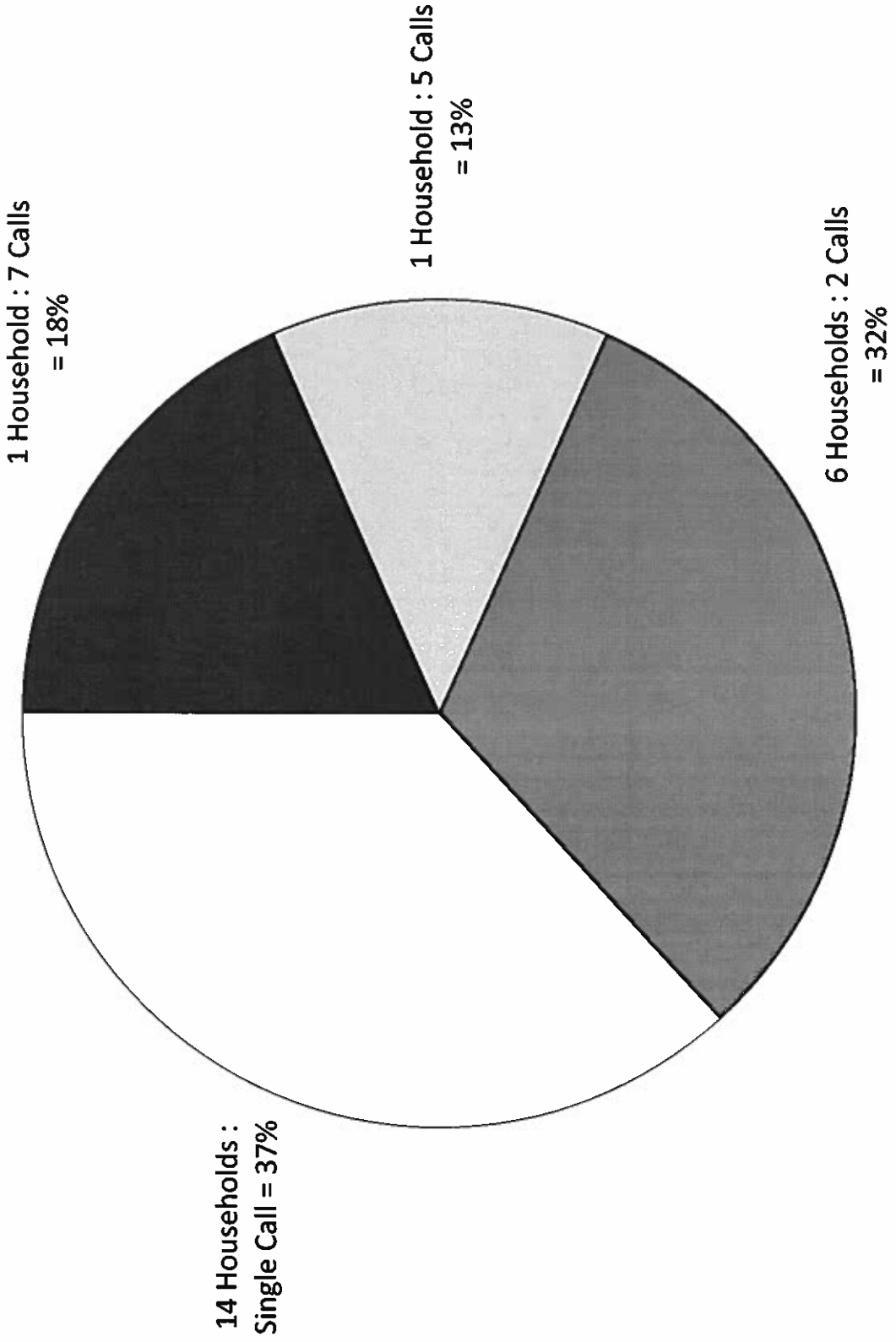
Aircraft Noise Complaint Distribution by Household



SAN DIEGO
INTERNATIONAL
AIRPORT

September 2010

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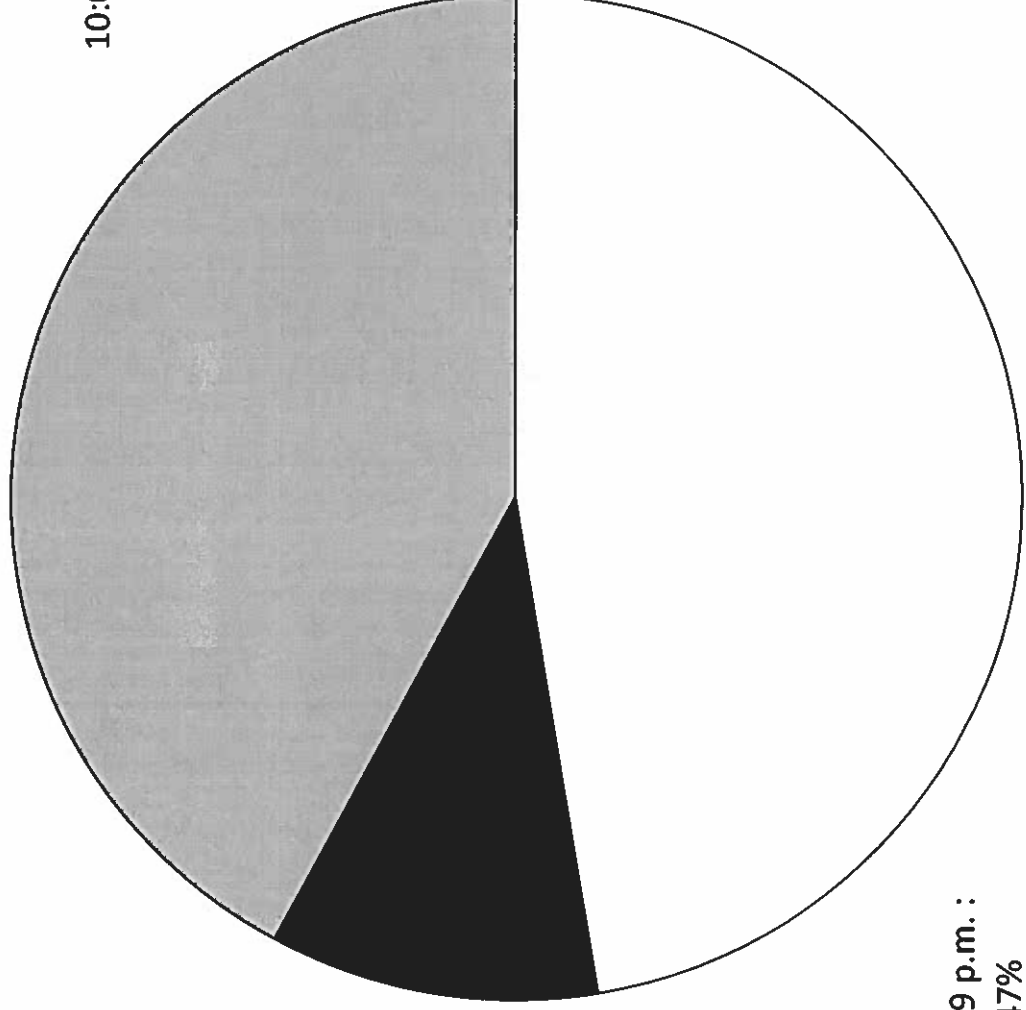
Aircraft Noise Complaint Distribution by Time of Day



SAN DIEGO
INTERNATIONAL
AIRPORT

September 2010

TOTAL CALLS: 38



7:00 p.m. - 9:59 p.m. :
4 Calls = 11%

10:00 p.m. - 6:59 a.m.
: 16 Calls = 42%

7:00 a.m. - 6:59 p.m. :
18 Calls = 47%

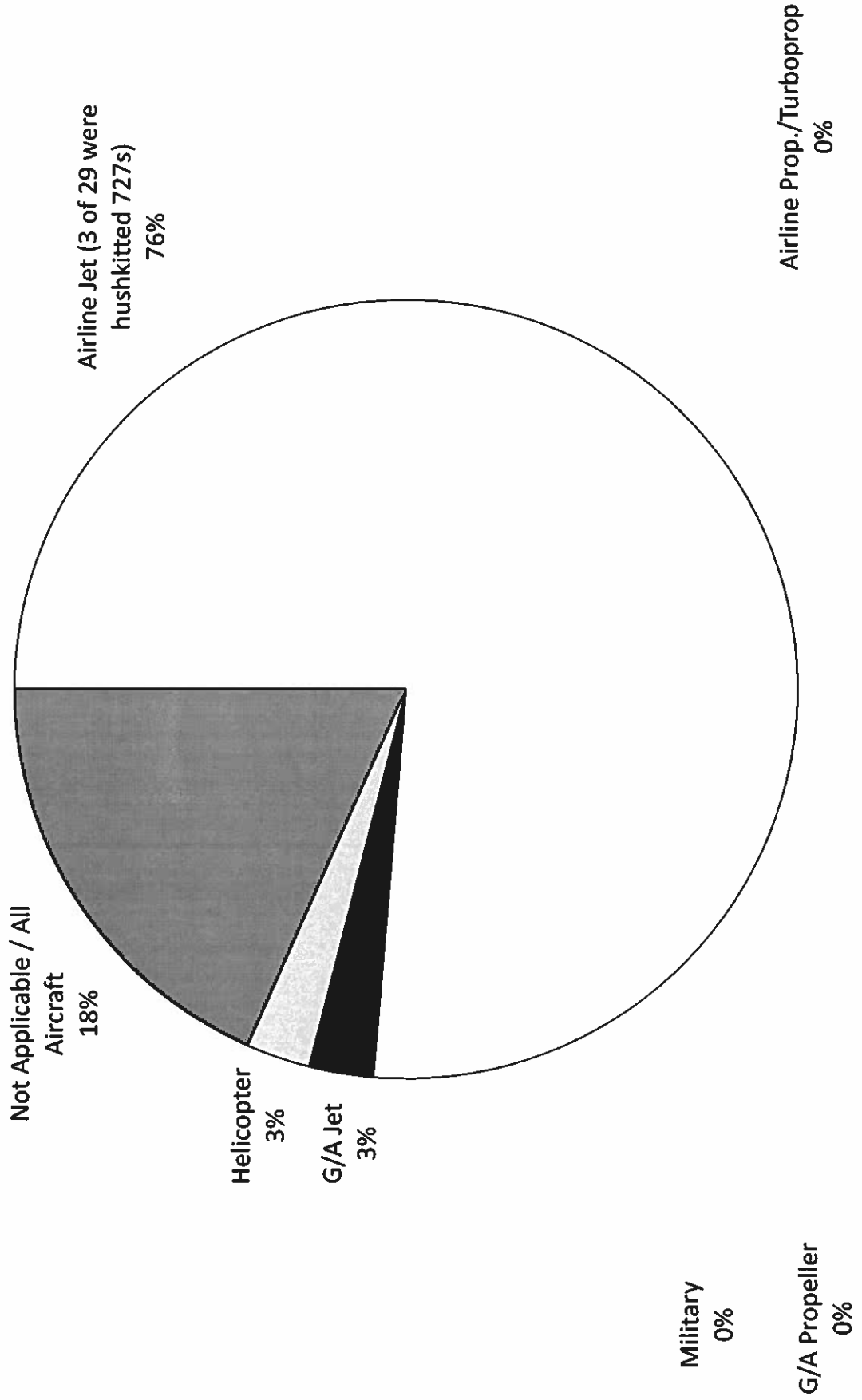
Aircraft Noise Complaint Distribution by Aircraft Type



SAN DIEGO
INTERNATIONAL
AIRPORT

September 2010

TOTAL CALLS: 38



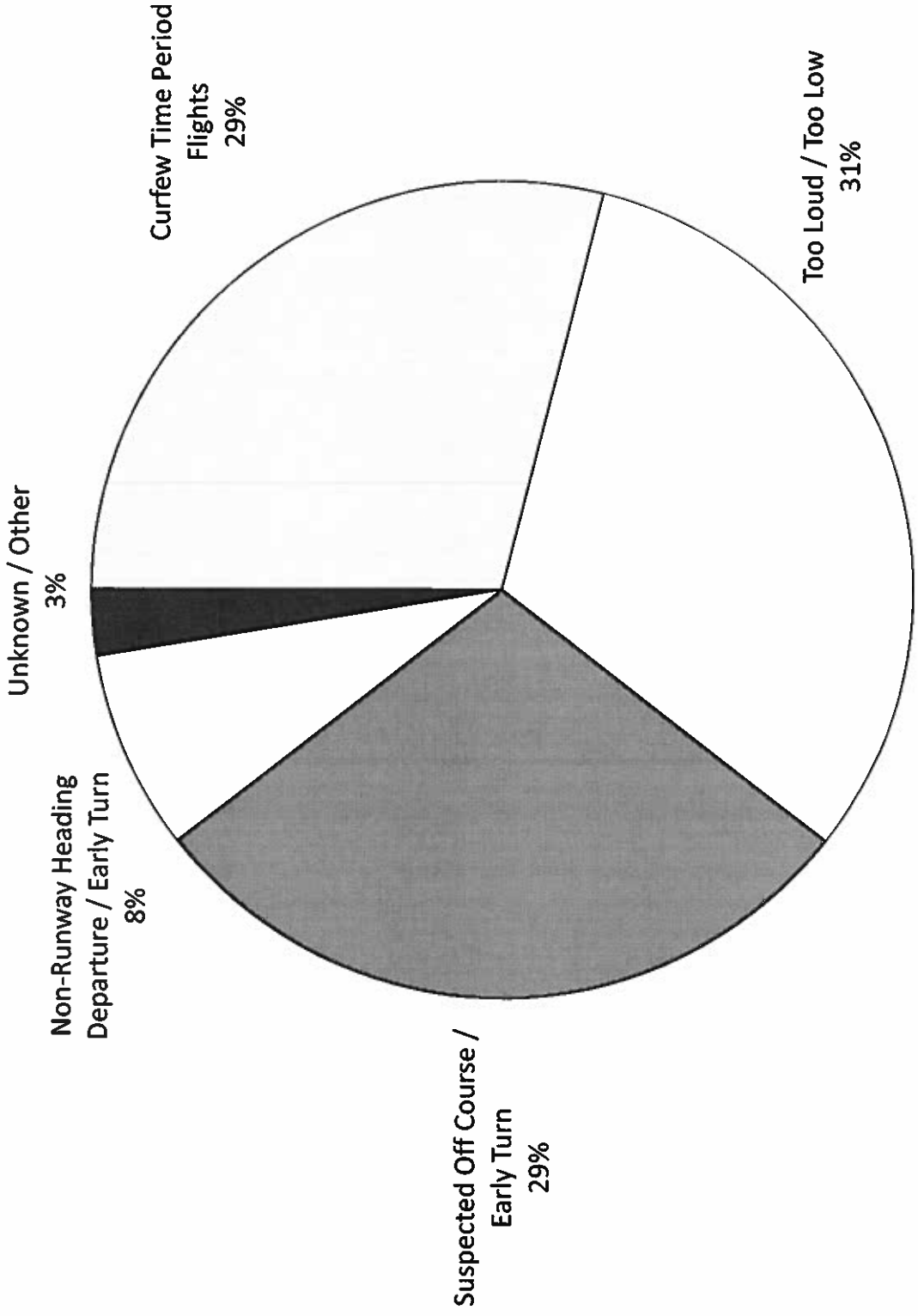
Aircraft Noise Complaint Distribution by Cause



SAN DIEGO
INTERNATIONAL
AIRPORT

September 2010

TOTAL CALLS: 38



**Aircraft Noise Complaint Distribution By Neighborhood
San Diego International Airport
Summary of Aircraft Noise Complaints - 2010**

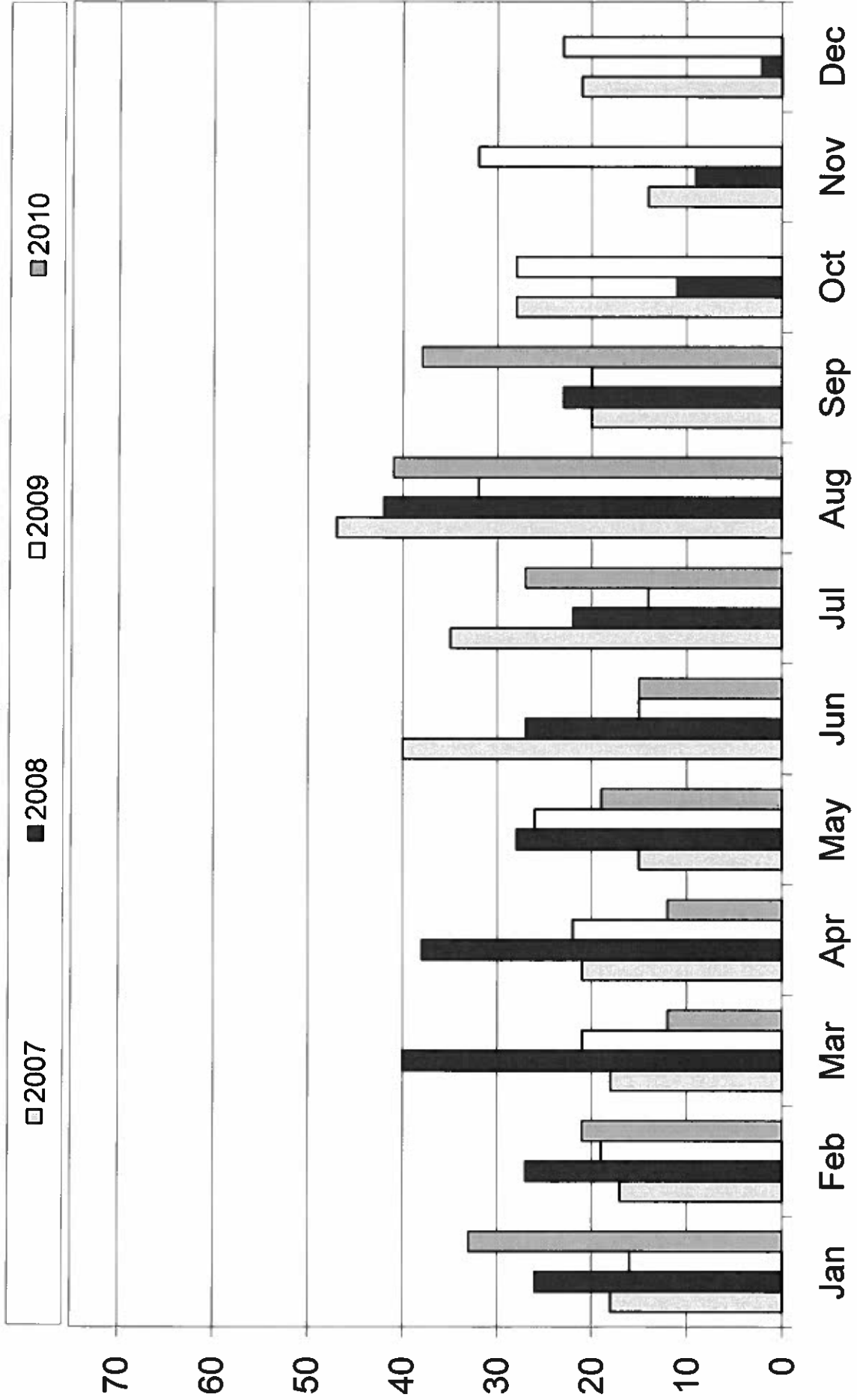
NEIGHBORHOOD	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Bay Park													0
Bonita													0
Chollas Creek													0
Chula Vista					1								1
Clairemont						1							1
County of S.D.													0
Coronado													0
Del Cerro													0
Downtown S.D.													0
El Cajon													0
Encanto/Lomita					1								1
Famosa					2	1	2	1	5				11
Golden Hill	1				1	1	2	2	2				9
Hillcrest													0
La Jolla								1					1
Lakeside													0
La Mesa													0
Lemon Grove													0
Liberty Station													0
Loma Portal	3	2	3	2	3	1	6	8	5				33
Middletown					1								1
Midway			1										1
Mission Beach	10	2	1	2		2	1	1					19
Mission Hills								2					2
Mount Hope													0
Mountain View													0
Normal Heights													0
North Park													0
Ocean Beach	6	1		1	2		4	12	13				39
Pacific Beach	4	9	4	3	2	1	5	2	2				32
Paradise Hills													0
Point Loma	8	6	3	3	6	6	7	12	11				62
Rolando	1					1							2
South Park				1		1							2
Spring Valley		1											1
Talmadge													0
University City													0
University Heights													0
Uptown													0
TOTAL	33	21	12	12	19	15	27	41	38	0	0	0	218

Monthly Aircraft Noise Complaints



SAN DIEGO
INTERNATIONAL
AIRPORT

2007 – September 2010



Annual Aircraft Noise Complaints



2007 – 2010 (September)

