

SAN DIEGO COUNTY
REGIONAL AIRPORT AUTHORITY

P.O. BOX 82776, SAN DIEGO, CA 92138-2776
619.400.2400 WWW.SAN.ORG

Date: October 29, 2010
To: Distribution
Subject: Aircraft Noise Complaint Report – July 2010

A copy of the noise complaints received by Airport Noise Mitigation at San Diego International Airport for the month of July 2010 is submitted for your information. This report is required as a condition of the Airport Noise Variance and is submitted to local and state agencies.

This report includes:

- Aircraft Noise Complaint Log
- Aircraft Noise Complaint Callers' Location Map
- Aircraft Noise Complaint Distribution by Neighborhood
- Aircraft Noise Complaint Distribution by Household
- Aircraft Noise Complaint Distribution by Time of Day
- Aircraft Noise Complaint Distribution by Aircraft Type
- Aircraft Noise Complaint Distribution by Cause

Comparative Charts:

- Year-to-Date Aircraft Noise Complaint Statistics by Neighborhood
- Monthly Aircraft Noise Complaints (2007 – July 2010)
- Annual Aircraft Noise Complaints (2007 – July 2010)

Threats against aircraft are taken seriously and will be reported to the appropriate federal law enforcement agency. Complaints containing profanity or insinuation of threat to Airport Authority or affiliated staff will not be included in this log.



Dan Frazee
Director, Airport Noise Mitigation

Enclosures

DF/rja



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INTERNATIONAL
AIRPORT

Aircraft Noise Complaint Report
October 29, 2010
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Airport Noise Advisory Committee



Airport Noise Mitigation Aircraft Noise Complaint Log July 2010

Event Date Time Neighborhood City, State Zip Code	Comments	Resolution Comments
7/01/2010 @ 1010L Ocean Beach San Diego, CA 92107	I've talked to you before about the jets coming over the house. This morning it's ridiculous, at least four, I got the times on three, 9:55, 9:57 and 10:10 a.m., to the south side of the house. Either get their act together or come out and fix our windows so we won't have all that noise in the house. Please give me a call, see you, bye.	Caller was informed of Air Traffic Control procedures and that the operation was a non-runway heading departure due to Contra-flow operations.
7/01/2010 @ 1020L Point Loma San Diego, CA 92107	It is Thursday, it's about 10:20 a.m., and a plane just came over, right over our house, very low, so I'd appreciate a call back to see what the excuse is this time. Thank you, bye.	Caller was informed of Air Traffic Control procedures and that the operation was a non-runway heading departure due to Contra-flow operations.
7/01/2010 @ 1055L Point Loma San Diego, CA 92107	It's now about 10:55 a.m. and there's another airplane south and low, so, I'd like to know, thank you.	Caller was informed of Air Traffic Control procedures and that the operation was a non-runway heading departure due to Contra-flow operations.
7/01/2010 @ 2237L Golden Hill San Diego, CA 92102	Hello, the planes have been flying unusually low, I mean, it's always loud in my neighborhood, but, hold on a moment, a plane's going over, it's 10:37 p.m. They've been braking above my house for the last couple of days, and I want to know what kind of notes I can take and what information I need to give you.	Caller was informed of Air Traffic Control procedures and that the aircraft followed all prescribed arrival procedures.
7/02/2010 @ 0453L Loma Portal San Diego, CA 92106	Good evening, early this morning, Friday, at 4:53 a.m. a jet took off, off Lindbergh's Runway 27, over my house. So yeah, I'd appreciate a call to see why that was, thank you very much.	Caller was informed that the operation was an arrival on Runway 09. Arrivals are permitted twenty-four hours a day.



7/03/2010 @ 2141L
Pacific Beach
San Diego, CA 92109

Hi, it's the night of July 3rd, and at 9:41 p.m. a jet came over. Just thought I'd let you know. The last time I called, the next day my house guest said, "Did you hear that jet go over the house last night?", and I said, "Oh yes, and I reported it." So, I'm not the only one that hears them, I may be the only one that calls, but I'm not the only one who hears them. I keep thinking I'm going to pass your phone number out to everyone on this hill so they can call you too, because they don't have your phone number. So, hope you had a happy 4th of July, bye.

Caller was informed of Air Traffic Control procedures. The operation was an "Early Turn" departure. The flight track will be sent to the FAA for evaluation.

7/06/2010 @ 2253L
Pacific Beach
San Diego, CA 92109

Hi, it is July 6th and at 10:53 p.m. a jet went over quite low, even with the clouds it was quite loud, and I'm sure in the morning my houseguests, who have already gone to bed, will comment on, "did you hear that jet go over last night?" So, just reporting, it's annoying, good night.

Caller was informed of Air Traffic Control procedures. The operation was an "Early Turn" departure. The flight track will be sent to the FAA for evaluation.

7/11/2010 @ 1855L
Point Loma
San Diego, CA 92107

Take a listen, this is a house that's not under the flight path and I'm starting to understand that I'm screwed. Time of day doesn't matter, it's the date that matters. This was supposed to be temporary, it's long past the deadline. I want someone to send me a letter and tell me when you're going to send a real estate agent out here to either buy my property at the highest price it's ever reached since I owned it, which is significantly more than it's worth right now, or what you're going to do with the windows, or what you're going to do to make my life better, because it's a Sunday, I have today off, and I was up at 6:30 a.m. because of the airplanes, and you don't have a reason to be flying over the house. I've lived in California for years, and San Diego for years, the planes didn't fly this far south on Point Loma and now they do. So, send me a letter and let me know how to contact a real estate agent to buy my house back, because I want to move.

Caller was informed of Air Traffic Control procedures and that the aircraft followed all prescribed procedures.

7/16/2010 @ 2322L
Famosa
San Diego, CA 92110

Hi, and I thought the planes were supposed to stop flying over our house at eleven o'clock. One went over at 11:14, one at 11:18, one at 11:20, and 11:22 p.m., and I'm a little upset about this. I really thought eleven was the cutoff. It starts at 6:30 in the morning, and I think eleven o'clock is plenty late.

Caller was informed of the Airport Use Regulations, Time of Day Restrictions, and that the "Curfew" is at 11:30 p.m.



<p>7/18/2010 @ 1138L Ocean Beach San Diego, CA 92107</p>	<p>Good morning, at about 11:38 a.m. on Sunday, July 18th, a plane took off from Lindbergh Field low and loud over our house, which is on a 250 heading. We understand that the 250 heading is not to be used except in emergency circumstances, and that you should normally be using your 275 and 290 headings. We would appreciate a call on why this was done to spoil our Sunday.</p>	<p>Caller was informed of Air Traffic Control procedures and that the aircraft was an "Early Turn" departure. The flight track will be sent to the FAA for evaluation.</p>
<p>7/18/2010 @ 2318L Loma Portal San Diego, CA 92106</p>	<p>I'd like a call back. The nature of my complaint is there were two takeoffs last night, that was Sunday night, July 18th, at about 11:15 and 11:18 p.m. Thank you.</p>	<p>Caller was informed of the Airport Use Regulations, Time of Day Restrictions, and that the "Curfew" is at 11:30 p.m.</p>
<p>7/18/2010 @ 2318L Loma Portal San Diego, CA 92106</p>	<p>Hi, calling back again, ignore my last call, I thought the curfew was at 11:00 p.m., I read where it is 11:30 p.m. Did that change? Thank you.</p>	<p>Caller was informed of the Airport Use Regulations, Time of Day Restrictions, and that the "Curfew" is at 11:30 p.m.</p>
<p>7/19/2010 @ 1752L Mission Beach San Diego, CA 92109</p>	<p>What's up, in the air? Increased air noise lately overhead in South Mission Beach. Extremely loud engines around 10:00 to 11:00 p.m., seemingly flying very low and at a different flight path? Thank you for your response.</p>	<p>Caller was informed of Air Traffic Control procedures and that the aircraft followed all prescribed departure procedures.</p>
<p>7/21/2010 @ 0515L Ocean Beach San Diego, CA 92107</p>	<p>Yes, between 5:00 and 5:15 this morning there were three planes, and I know that we usually have one FedEx, but, I didn't think planes were allowed until 6:00 a.m. If you have any information, please give me a call, thank you, bye.</p>	<p>Caller was informed that the operations were arrivals on Runway 09. Arrivals are permitted twenty-four hours a day.</p>
<p>7/21/2010 @ 2320L Pacific Beach San Diego, CA 92109</p>	<p>Hi, and it's Wednesday, July 21st, and at 11:20 p.m. a jet went over really low, it sounded really low, I'm going to have to check that one out on the computer tomorrow. Anyway, just thought I'd let you know, you probably woke up my houseguest, and I'm sure tomorrow morning they will say, "did you hear that jet going over after we went to bed last night?" So, tell them to stop it, no reason to make such a hard right turn to go east and be over Pacific Beach, not La Jolla. I'm not in La Jolla, I'm in Pacific Beach. And they're low and they're loud, totally unnecessary. Tell them to climb up to altitude and then come back over. So, good night.</p>	<p>Caller did not request a call back. The aircraft was a "Early Turn" departure. The flight track will be sent to the FAA for evaluation.</p>
<p>7/22/2010 @ 0453L Loma Portal San Diego, CA 92106</p>	<p>On July 22nd at 4:53 a.m., UPS922, SDF to SAN.</p>	<p>Caller was informed that the operation was a missed approach on Runway 27. Arrivals are permitted twenty four hours a day.</p>



7/22/2010 @ 0455L
Famosa
San Diego, CA 92107

Good morning, it's Thursday, July 22nd, about five o'clock in the morning I had an aircraft outbound over Ocean Beach at about 4:55 a.m. in violation of "Curfew". So, if it wasn't a mercy flight or an exempt flight, it did manage to roust me out of bed a little before 5:00 a.m. Thank you.

Caller was informed that the operation was a missed approach on Runway 27. Arrivals are permitted twenty-four hours a day.

7/22/2010 @ 0715L
Point Loma
San Diego, CA 92107

It's 7:15 a.m. and a plane just flew over that sounded like it was going to land on my roof. When are you going to stop doing this? I don't understand, and that you haven't sent the realtors on my house yet either, thank you.

Caller was informed of Air Traffic Control procedures and that the operation was a non-runway heading departure due to "Contra-Flow" air traffic operations.

7/22/2010 @ 0723L
Ocean Beach
San Diego, CA 92107

Hi, it's Thursday, July 22nd, at about 7:23 in the morning, I just had two big commercial jets come crashing overhead, really loud, and they were very far south and west, and I just wondered what's going on? Thanks a lot, bye.

Caller was informed of Air Traffic Control procedures and that the operation was a non-runway heading departure due to "Contra-Flow" air traffic operations.

7/22/2010 @ 1450L
Point Loma
San Diego, CA 92107

Hi, I live quite a bit south of the air path there and noticed this morning that I had planes flying over me all morning, it seemed like. I've been here for 30 years, I've never experienced this, but lately I'm having planes flying over me and it's just, I need an explanation. Is this something temporary, what's going on? So, you can reach me up until 3 p.m., otherwise, tomorrow morning, thank you.

Caller was informed of Air Traffic Control procedures and that the operation was a non-runway heading departure due to "Contra-Flow" air traffic operations.

7/26/2010 @ 1754L
Loma Portal
San Diego, CA 92106

My complaint is the aircraft that took off at about 5:54 p.m. on Monday, July 26th. Be kind enough to email me what that was about. That appeared to go directly over our house, which is significantly away from the normal path. Thank you so much, bye-bye.

Caller was informed that the operation, a hushkitted B727, was an "Early Turn" departure. The flight track will be sent to the FAA for evaluation.

7/27/2010 @ 0830L
Point Loma
San Diego, CA 92107

I don't think that the aircraft that have been going over at 12:00 a.m., 1:00 a.m., and 2:00 a.m. emanate from Lindbergh Field, but this has been going on for about 6 weeks, and I wonder if you could tell me where the aircraft is coming from, they may be helicopters, but they're going directly over the house and have been disturbing my sleep for at least as long. Again, I do want you to return my call.

Caller was informed that the helicopters are operating for the Department of Homeland Security. Referred the caller to the Department of Homeland Security.

7/27/2010 @ 2138L
Pacific Beach
San Diego, CA 92109

Hi, it's Tuesday, July 27th, and at 9:38 p.m., I guess it was a private jet, that I think was out of Lindbergh Field, flew right over Mount Soledad, low. I'll check on the computer tomorrow, but, that's something I've never heard before. And the other call I made last week or something and said the plane really sounded strange or lower, I checked on the computer and instead of 3,500 feet, I was right, it was 3,200 feet. Three hundred feet makes a lot of difference on these big suckers as they're climbing out. So, I don't know why people send these jets over a highly dense populated areas, I really don't. One of these days you guys are going to have trouble on your hands, when you got a big ocean out there. Send the jets out over the ocean until they get to altitude. Don't send them shooting up over Mount Soledad. Good night.

Caller was informed that the operation was a departure from Montgomery Field. Referred the caller to Montgomery Field.

7/29/2010 @ 2210L
Golden Hill
San Diego, CA 92102

I'd like to register a noise complaint for the airport. We've had, between the times of 9:45 and 10:00 p.m., about 6 or 7 flights one after another, spaced no more than a couple minutes apart. It's becoming increasingly worse, I've been living here for years and years and it's getting worse and worse every year. It's time that the airport start taking this seriously. I know that there are economic interests that are affecting the airport's decision to allow such noise to continue, but something needs to be done, and I would like somebody to call me back and explain to me why nothing has been done, at least that I have been able to observe, or perhaps you can enlighten me as to what is being done to control noise and to deal with the noise abatement issue. Thank you very much, I look forward to your call.

Caller was informed of Air Traffic Control procedures and that the aircraft followed all prescribed arrival procedures.



7/31/2010 @ 1010L
Loma Portal
San Diego, CA 92106

Hi there, I have to tell you that for days now, days, and even weeks, especially today cause I'm home on a Saturday, the, and it happens in the evening, it happens in the morning when I'm getting ready to go to work, the airplanes are setting the car alarms off, continually, every flight that takes off, every single flight, whether I'm sitting where I live, or I hear it when I'm walking my dog all over Liberty Station with all the cars parked all over, it's continual. Be it all the way down to Sail Ho or all the way down to the end closer to Laning Road. So, I'd just like to let you know that, and yes, I would like a call back, and you can consider this complaint one that has been going on for probably the last three weeks. Okay, thank you, bye-bye.

Caller was informed that the aircraft followed all prescribed departure procedures.

7/31/2010 @ 1217L
Point Loma
San Diego, CA 92106

Hello, the airplane passed over, directly over our house at 12:17 p.m. on Saturday, July 31st, and it was a Southwest Airlines plane directly over our house and we are very much outside of a flight path, so we want to report that complaint. If somebody could call us back, we would appreciate it, thank you.

Caller was informed of Air Traffic Control procedures and that the operation was a non-runway heading missed approach.

7/31/2010 @ 2255L
Pacific Beach
San Diego, CA 92109

Hi, it's Saturday, July 31st, and they sent an airplane over at 10:55 p.m. You know, it's usually a Saturday night, or a Sunday night, but it's never really the same time, the same flight, so I don't know what those bozos are doing, but my windows and doors are open, and it was loud, very loud. So, thank you for hearing my complaints all the time, bye.

The operation was an "Early Turn" departure. The flight track will be sent to the FAA for evaluation.



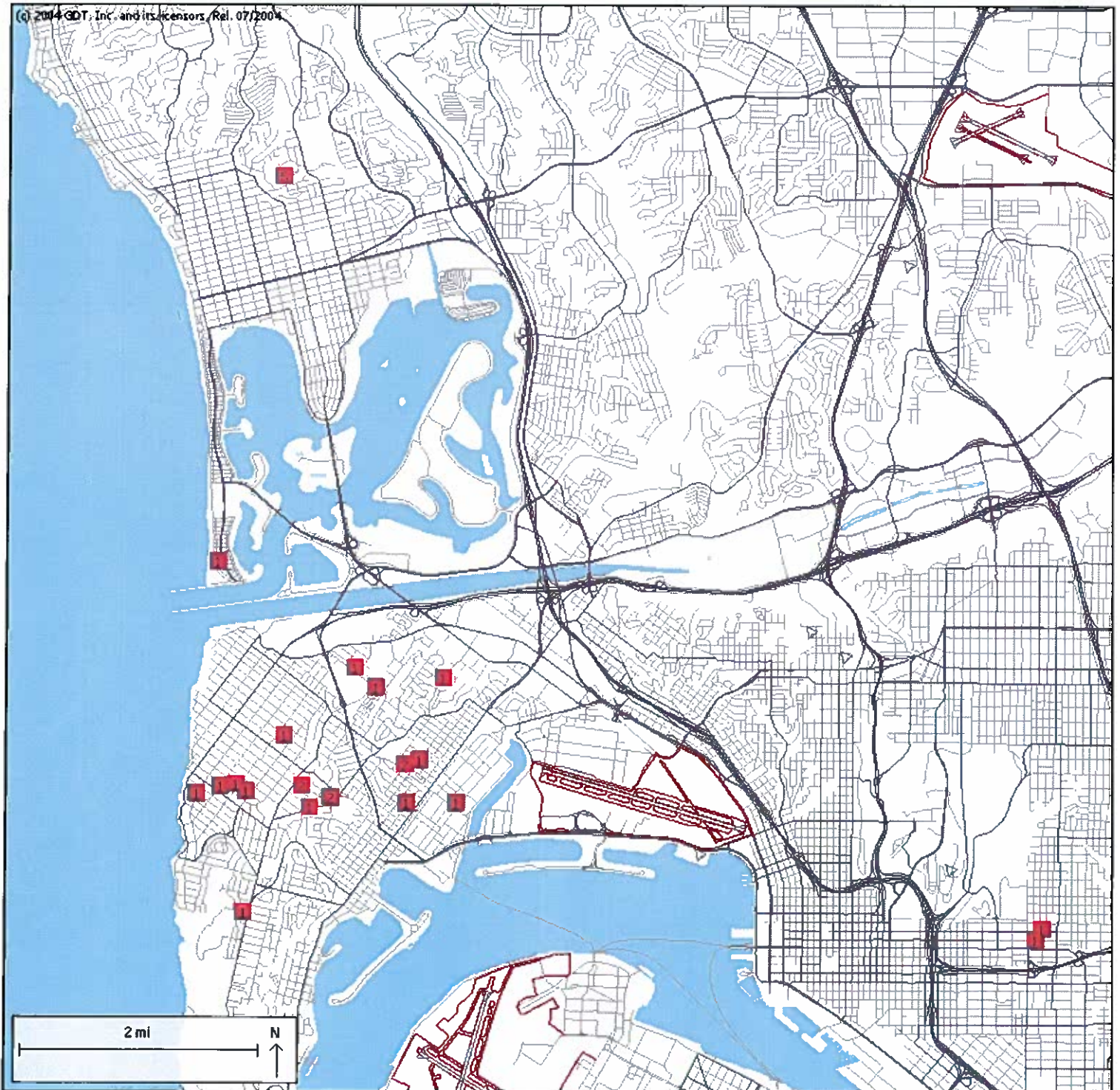


July 2010

**Aircraft Noise Complaint Caller's Location in relation to
San Diego International Airport (SDIA)
20 Households; 27 Complaints**



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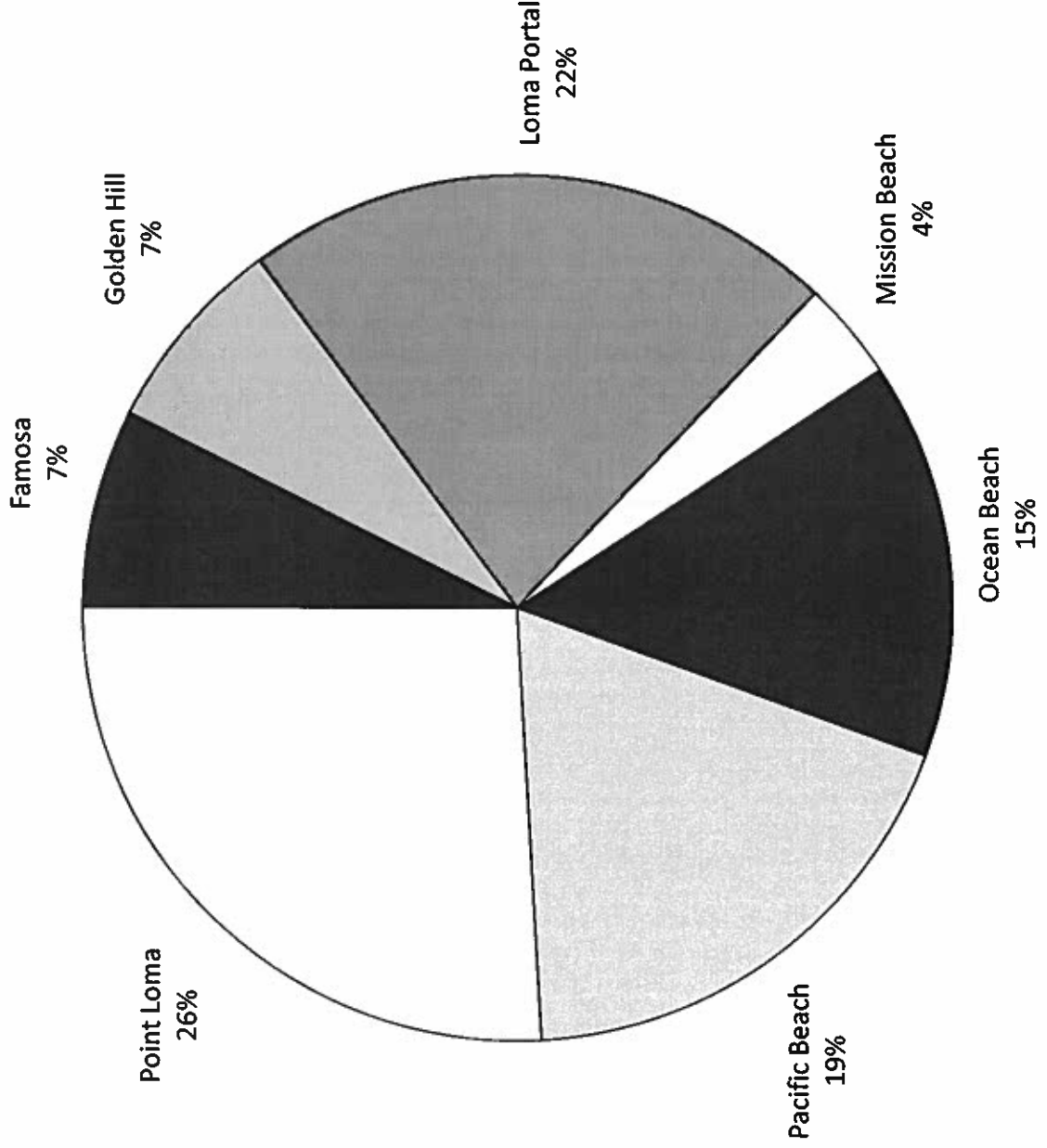
Aircraft Noise Complaint Distribution by Neighborhood



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July 2010

TOTAL CALLS: 27



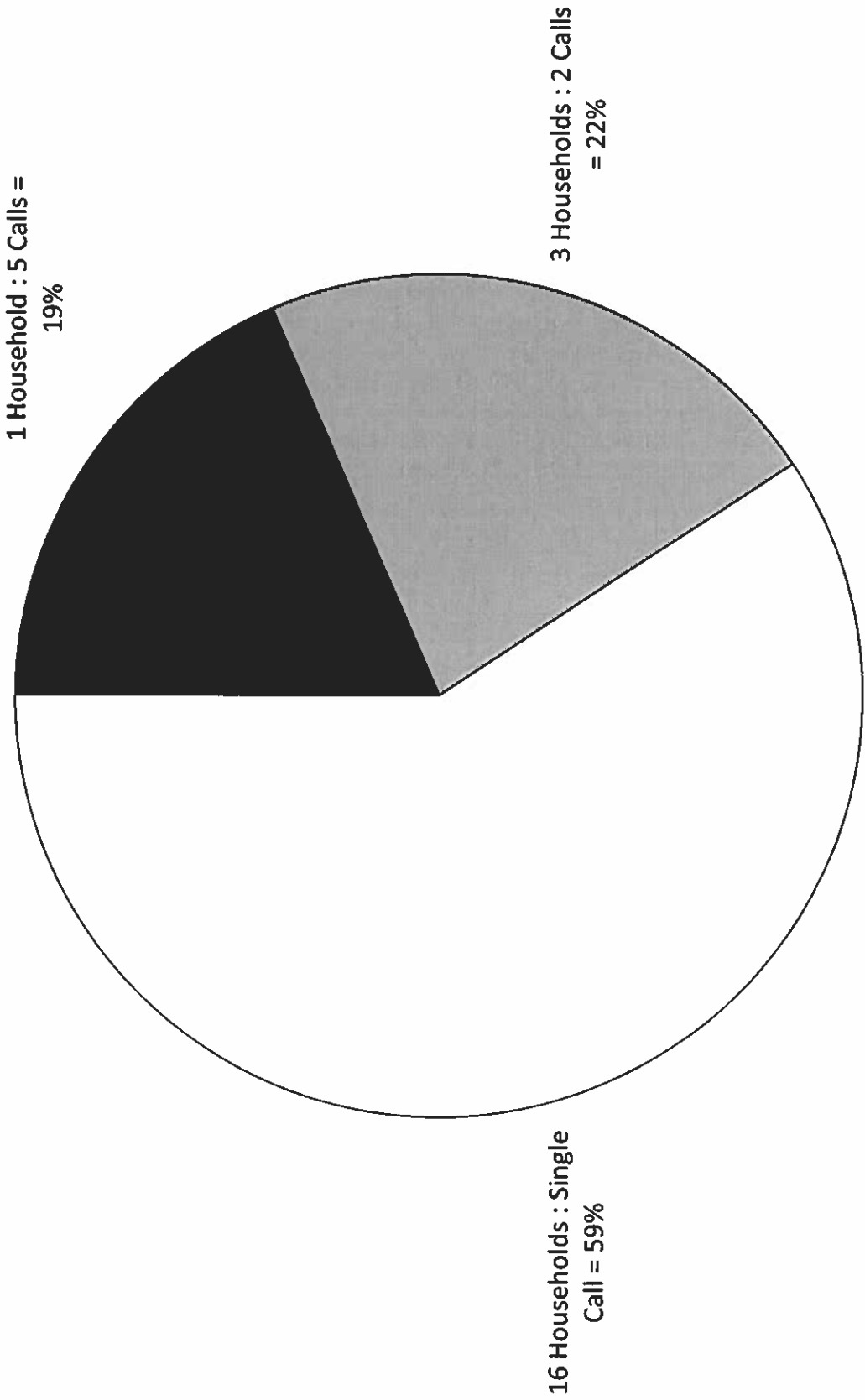
Aircraft Noise Complaint Distribution by Household



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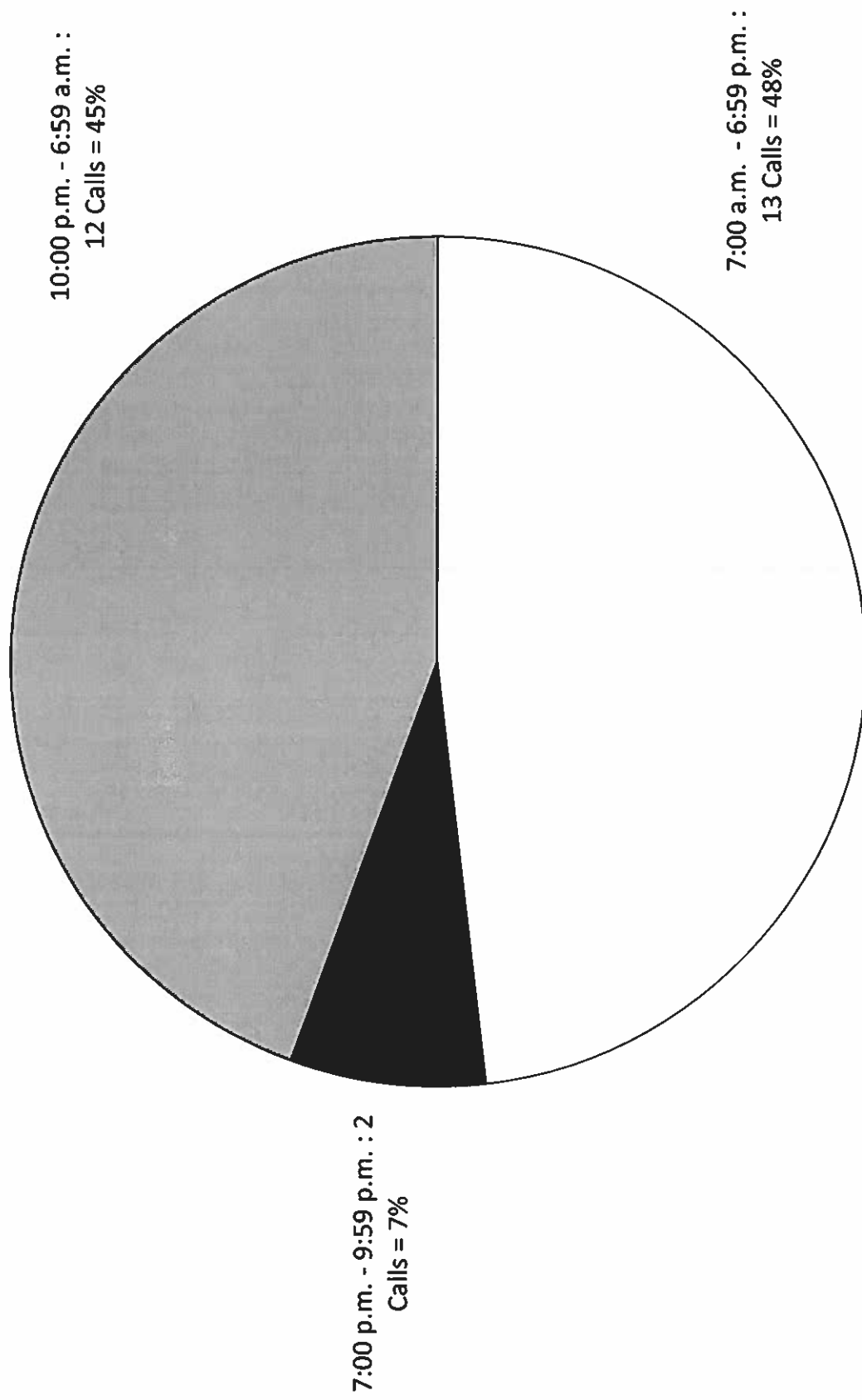
Aircraft Noise Complaint Distribution by Time of Day



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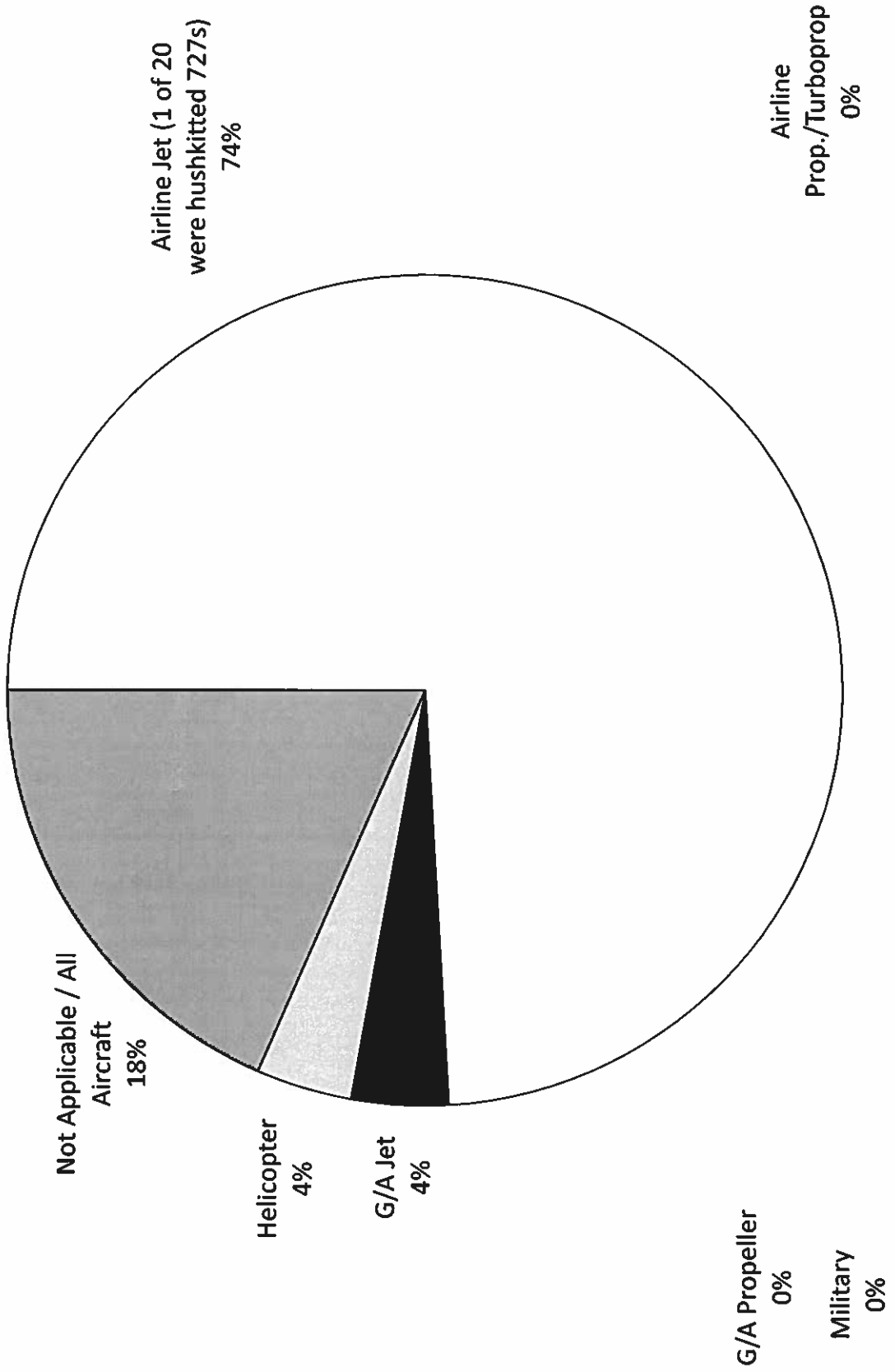
Aircraft Noise Complaint Distribution by Aircraft Type



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July 2010

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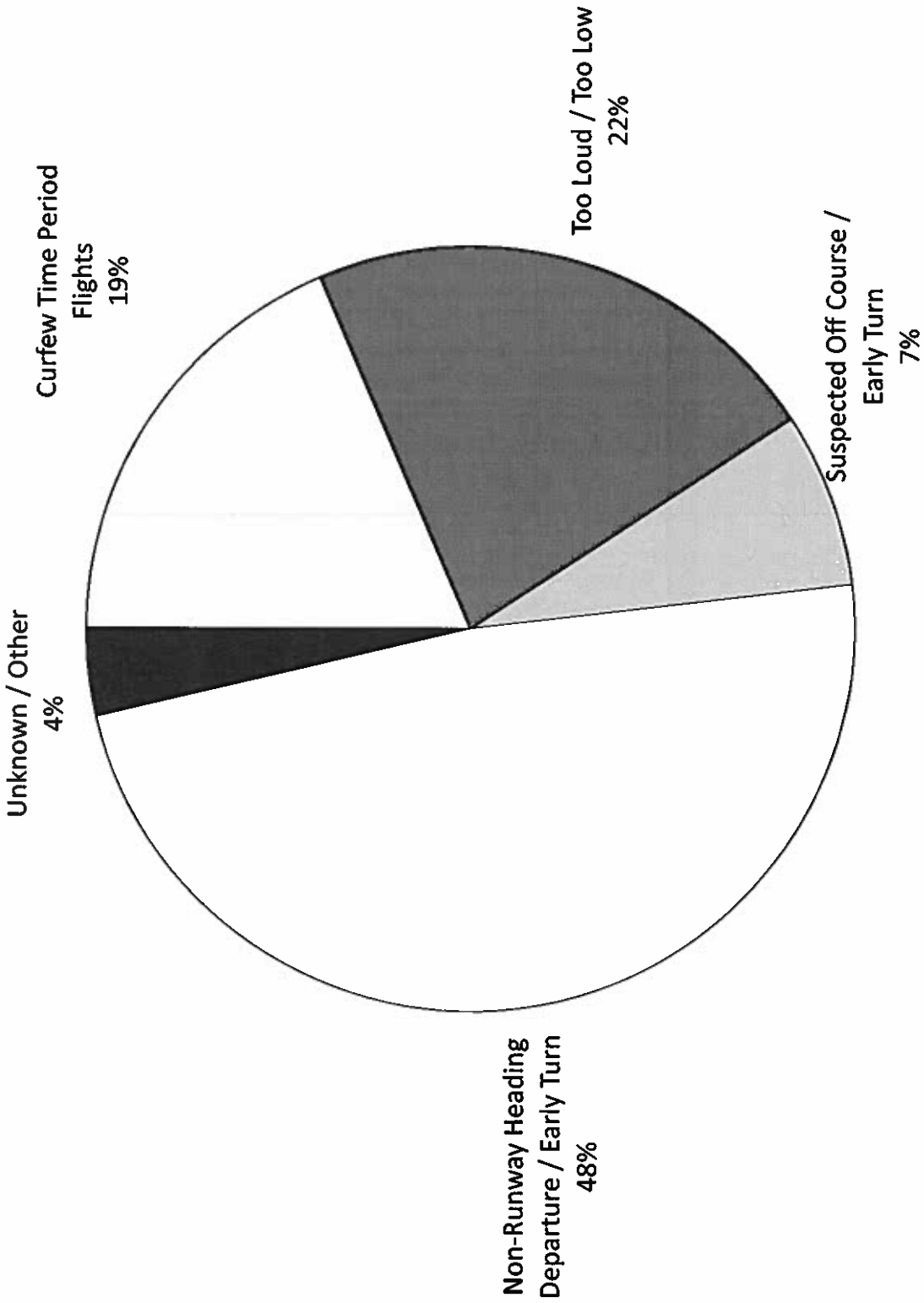
Aircraft Noise Complaint Distribution by Cause



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July 2010

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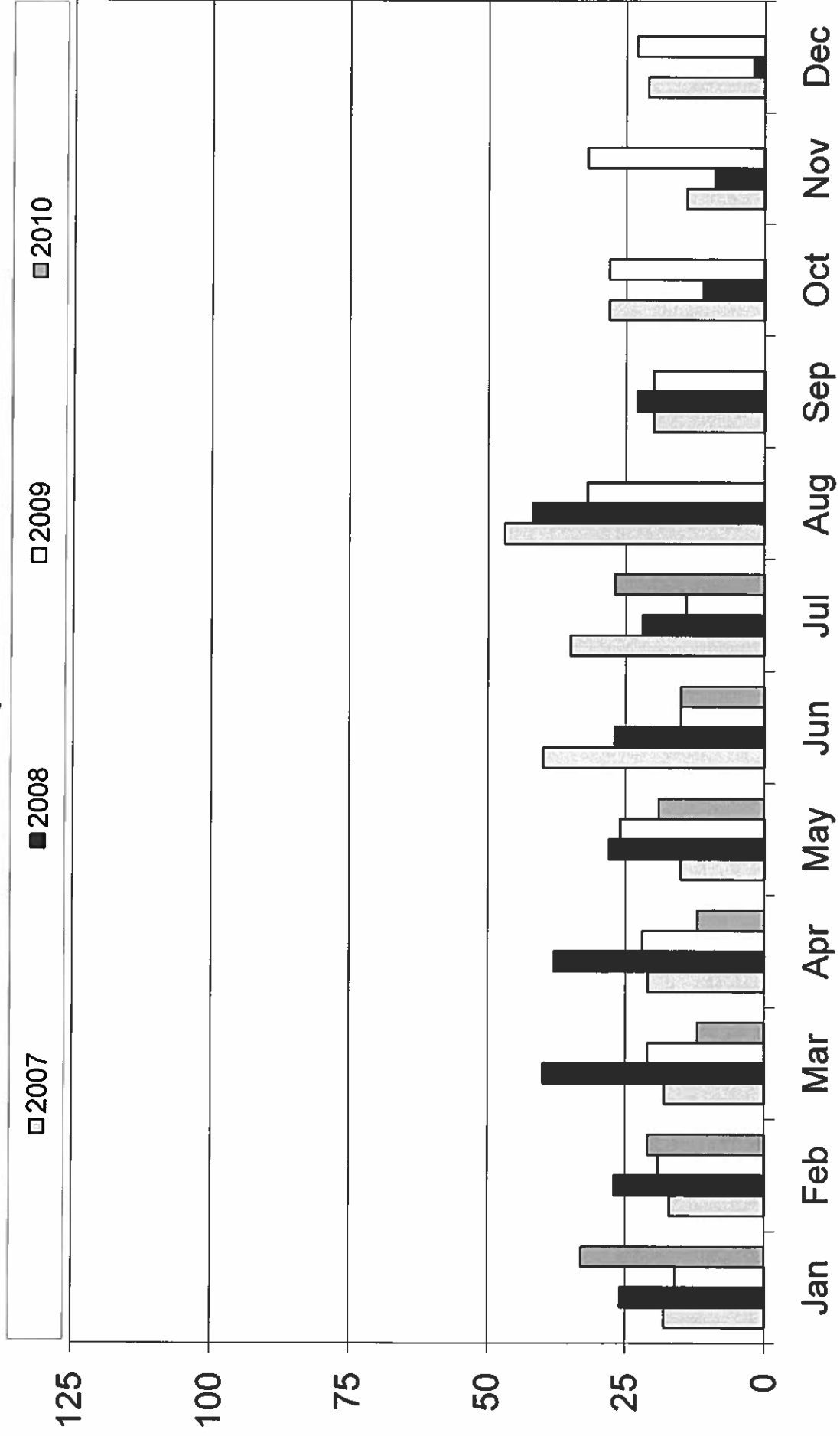


Monthly Aircraft Noise Complaints



SAN DIEGO
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2007 – July 2010



Annual Aircraft Noise Complaints



SAN DIEGO
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2007 – 2010 (July)

